

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE BOARD OF PATENT APPEALS

CERTIFICATE OF MAILING

I hereby certify that this Supplemental Notice of Appeal is being deposited with the United States Postal Service on this Date, May 12, 2004, in an envelope as "Express Mail Post Office to Addressee" service under 37 CFR 1.10, Mailing Label Number EL677103498US addressed to: Mail Stop Appeal Brief - Patents, Assistant Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature of Person Mailing Paper

Lillian Pillitteri

Name of Person Mailing Paper

May 12, 2004 Date of Deposit

In re Application of

Serial No.

Examiner

Group Art Unit/

Filed For

Sheila D. Fox-Lovell

09/817,826

Monica S. Carter

3722

March 26, 2001

Customer Registration System and

Corresponding Method of Use

REQUEST FOR REINSTATEMENT OF APPEAL

Responsive to the non-final Office Action mailed February 13, 2004 in which the Examiner raised a new ground of rejection over newly-cited prior art, Applicant requests reinstatement of the appeal pursuant to 37 C.F.R. §1.193(b)(2)(ii). Enclosed is a Supplemental Appeal Brief in triplicate.

Also enclosed is a Revised Notice of Appeal. The original Notice of Appeal in this matter was filed on September 19, 2003. The enclosed Revised Notice of Appeal adds to the present appeal the Examiner's rejection of claims 2-11 and 15 under 35 U.S.C. §104 over Baldwin '904 in view of Jackson '090 by the Office Action mailed February 13, 2004.

05/13/04

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SUPPLEMENTAL NOTICE OF APPEAL

Supplemental to the Notice of Appeal filed in this case on September 19, 2003, Applicant hereby additionally appeals to the Board of Patent Appeals and Interferences from the decision of the Primary Examiner dated February 9, 2003 and mailed February 13, 2003 more than twice rejecting claims 2-11 and 15.

No fee is due in connection with this Supplemental Notice of Appeal. The fee was paid with the original notice of Appeal filed September 19, 2003.

Respectfully submitted,

HOLLAND & KNIGHT LLP

By

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No additional fee for the Revised Notice of Appeal is due as the fee for the Notice of Appeal has been paid.

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